



**International Dealer RECONYX Product Repair Agreement**

For authorization to carry out specific repairs to RECONYX products you must read and agree to the follow terms:

- All RECONYX product problems are to be diagnosed by a RECONYX trained technician before any work is done by you, the dealer. Only after the RECONYX trained technician has diagnosed the problem, and is sure of proper component replacements, the repair will be authorized. If the problem cannot be diagnosed, a return will be authorized and the RECONYX product will have to be sent to the RECONYX facility for troubleshooting and repair by a RECONYX trained technician.
- After repairs have been completed, a new warranty seal (provided by Reconyx) will be applied to the camera.
- Faulty components will be returned to the RECONYX facility. These can be batched up and sent periodically in order to reduce unnecessary shipping charges. If these components are lost, you will be financially responsible for them (i.e. we will bill you for any un-returned faulty parts).
- Electro-Static Protection (ESD) must be worn at all times while handling the RECONYX products and replacement components. If you are unsure what this means, and/or do not have necessary equipment to ensure static protection, you are not qualified to do repairs.
- The repair instructions provided by RECONYX to replace components must be followed exactly.

**\*\* This agreement DOES NOT make you a "RECONYX Authorized Repair or Service Center" or any form of the phrase, and you are NOT to advertise as such. If you do advertise in any way that you are a RECONYX Authorized Repair Center, you will forfeit your RECONYX dealership. \*\***

**\*\* By signing this document, you are accepting responsibility for any damage done to the camera and associated components during repairs, including SIM card installation/replacement of cellular modems. \*\***

**Failure to comply with the above conditions could result in additional damage to the RECONYX product and is not covered under warranty. Additional charges may be applied at the discretion of RECONYX, Inc.**

**If you and your customers (camera owners) agree with the above terms and conditions, please sign, date, and return this form to RECONYX.**

Dealer Account Name: Envirocam Pty Ltd

Signature: 

Print Name: Anthony Callahan

Date: 18 December 2016