



July 12, 2018

Mark McClaine
Buyer, Idaho Department of Fish and Game
Administration Bureau

Dear Mr. McClaine,

Per our discussion, below is our warranty and satisfaction guarantee:

SATISFACTION GUARANTEE

RECONYX offers a 30-day satisfaction guarantee. If for any reason Buyer is not completely satisfied with products purchased from RECONYX, Buyer may return products within 30 days of purchase for a full refund of the purchase price and applicable taxes - subject to the following conditions: Hardware products must be returned in original packaging and must be complete and in "new" condition. Any damaged or worn products may be subject to a restocking fee. Buyer must obtain a Return Material Authorization (RMA) number for all products returned under this money-back guarantee. A RMA may be obtained by calling RECONYX at 1-866-493-6064.

LIMITED WARRANTY

RECONYX HyperFire 2 Professional Series Camera Traps are warranted for five (5) years from date of purchase. If during this period, the camera no longer functions properly due to defects in materials or workmanship, RECONYX will either repair or replace the product at our sole discretion. This warranty is void if a product failure results from accident, abuse, improper use by Buyer, disassembly or unauthorized maintenance or repair. Buyer must obtain a Return Authorization (RA) number from RECONYX before returning any product(s) for repair or replacement. If RECONYX concludes that a returned product is not defective, Buyer will be notified and the product will be returned to Buyer. This limited warranty is the sole warranty offered by RECONYX and RECONYX shall not be liable for any amounts for said products except in compliance with this warranty.

Please feel free to contact me with any further questions.

Sincerely,

James Ratajczek

Vice President, RECONYX, Inc.